

OSP MOBILE FEATURES

SERVICE INFORMATION

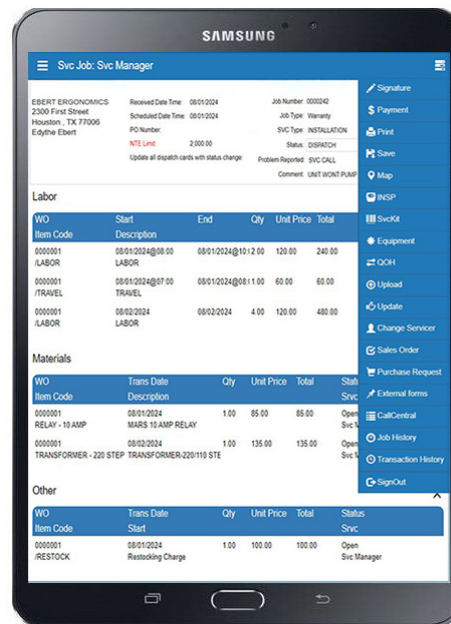
- Detailed job dashboard
- Comprehensive service job entry screen
- Multiple work orders and equipment items per job
- Real-time job and asset history details
- Service kits with items and labor
- Inventory truck stock items tables with filters
- New mobile menu configurations

TRANSACTION BUSINESS

- Real-time dispatch status & notes updates
- New virtual keyboard
- Multiple labor time billing codes
- Real-time inventory on hand
- Sales order to service job automation
- Field PO request to PO/SO automation
- Field based invoicing with price levels & sales tax
- Job site document upload and storage
- PDF service tickets for customers and back office
- Supports multiple signatures per job
- New job entry for after hours service

What is OSP Mobile 2.0?

OSP Mobile 2.0 is a next-generation, web-based service workforce solution designed specifically for service and construction enterprises. With 20 years of industry operator input, this comprehensive platform is built to optimize your entire operation—from sales and service to field workforce and back office.



Maximize Efficiency with Mobile Workforce Automation

OSP Mobile 2.0 comes equipped with a powerful, industry-vetted toolbox that simplifies and streamlines every aspect of your service workflows. Whether you're managing Break-Fix, Quoted Jobs, Warranty, Service Agreement Inspections, Preventive Maintenance, Help Desk, Work Shop, or Administrative (non-billable) service tasks, OSP Mobile 2.0 has you covered.

Experience a seamless, paperless operation, with real-time access to customer service history, equipment details, inventory, and more. This all-in-one solution helps you increase service performance, reduce errors, and boost profitability through automation and real-time information.

OSP Mobile 2.0 brings a more intuitive, user-friendly experience to your field workforce. The updated interface offers smoother navigation and faster, more intuitive features that make day-to-day tasks easier than ever. Technicians log in and immediately see a customized list of open service jobs using any standard tablet and up-to-date web browser.



OSP Mobile 2.0 for Sage 100

One solution That Can Transact It All

OSP MOBILE FEATURES

BACK-OFFICE

- Inbound job detail audit and update process
- Assign techs to specific auditors
- Job detail audit report
- Labor productivity report
- Field purchase request report
- Remote auto-update to jobs
- Truck restocking report
- Sales lead report
- Mobile user configuration
- Remote time card form

TECHNICAL DETAILS

- Broadband connection required
- Tablet with up to date web browser, 4+ GB RAM, and 20+ GB free hardware space beyond operating system requirements
- Supports mobile or PDF printing
- Remote support options
- Expand usage with customer portals
- OSP/App version can be deployed together



Why Invest in OSP Mobile 2.0?

Paper service tickets were the Achilles-Heel of every service enterprise before mobile work force software solutions became available. Too much paper, too many touches, too many forgotten items, too many errors, and too many days waiting for customer payments were the norm. This costly, error-prone way of manually doing business goes away with the investment in OSP Mobile 2.0.

By eliminating paper and manual workflows, OSP Mobile 2.0 significantly boosts billable hours by reducing unproductive downtime. Technicians can self-serve for real-time data—everything from past service histories to inventory quantities—so they can focus on what matters most: getting the job done. This streamlined approach leads to an increase in billable time, typically 5-10% per technician! Back-office performance also improves drastically as OSP Mobile 2.0 reduces interruptions caused by information requests, document retrieval, and inventory checks. Real-time data feeds directly into your system, eliminating delays and improving the speed and accuracy of service delivery.

With OSP Mobile 2.0, you're not just adopting a tool—you're transforming your entire workforce. Revolutionize how your team interacts with service data, improve efficiency, and optimize your business operations for the future. OSP Mobile 2.0 is here to make your tech's mobile experience smarter, faster, and easier than ever before!

For more information on
OSP Mobile please contact
us at:
sales@ascent-sys.com