

AutomatedService for the Service Industry

Business Software Solution

ENTERPRISE

AutomatedService is the first software solution that is customized to the specific needs of service enterprises right out of the box.

BACK OFFICE

Optimize your back office operations with **AutomatedService**. Process and manage sales, service, and equipment information with increased accuracy and efficiency.

WORKFLOWS

Paperless workflow tools have been optimized for service operations. Whether you are selling, renting, or servicing, everyone will have all the critical job and equipment data at their fingertips. Save time and money by eliminating workflow interruptions.

O S 2 S S For Test ball	
2000 2000 <td< td=""><td>ANT Secondari Nature Secondari Seconda</td></td<>	ANT Secondari Nature Secondari Seconda
Construction Cons	Sar Enviro Adv Equipment Agreement Recording (1) (2) (2) (2) (2) (2) (2) (2) (2) (2) (2
roomments dag	Assessioner 4 (202

OPTIMIZE YOUR SERVICE OPERATIONS TODAY!

- An all-in-one solution for the service industry, designed with 30 years of knowledge from our clients.
- Optimize your entire enterprise with one solution - Sales, Service, Rentals, PM's, Accounting all work together to streamline workflows.
- Empower your technicians with realtime mobile job processing tools.
- Mobile SmartForms created to support the information intensive needs of installations, service, and PM.

We help leading small to mid-sized field service organizations across North America get to the next level by helping them overcome service operational business pains. Often our clients have very specific challenges that require unique perspective and insight. It is our technical and industry expertise that make it possible for us to address these problems that no one else can.

Our clients receive an unrivaled opportunity for growth from over three decades of best prac-tice business knowledge which we use to build their internal capabilities and leadership. We provide best in class automated field service software to give them increased profitability and overall service enterprise productivity. Our knowledge and customized solutions have become the competitive differentiators that make our clients the market leaders they are today.

TURNKEY SOLUTION THAT GETS EVERYONE ON THE SAME PAGE

- Inventory Control
- Quotes
- Invoicing
- Rentals
- Shipping
- Purchasing
- Bar Coding
- Alerts
- Analytics



- Customer Service
- Service History
- Equipment & Warranty
- Workflow Tools
- SVC Contracts
- SLA Agreements
- PM Automation
- Document Storage
- Mobile Tools

Ascent Business Systems, Inc.



AutomatedService Features and Benefits

MOBILE

With **AutomatedService**, your mobile workforce will have the confidence knowing they have the right tool get the job processed. Techs have instant access to all the details and will have confidence transacting business for every job type; break fix, installs, preventive maintenance, inspections and warranty.

NAME NAME Status </td

MOBILE SOFTWARE FOR EVERY SERVICE TASK

- Equipment record history contains specific details to equipment specifications and configurations.
- Call takers can accurately identify, edit, and add equipment requiring service during dispatch process.
- Mobile user interface vetted for ease of use and functionality by service technicians for 10+ years.
- Mobile techs have complete access to equipment specifications, configurations, service & parts history, PM material requirements, and other supporting documentation.
- Transactional flexibility sets our solution apart from the competition, what ever the need we have you covered: Multi-branch / Multi-tech / Multi-day processing.
- Transactional functionality that optimizes workforce performance: labor, inventory, service kits, field purchases, purchase requests, signatures, payments, forms to support business needs, photo uploads and automated customer service ticket email routing.

SMARTFORM TECHNOLOGY WILL REVOLUTIONIZE THE WAY YOU DOCUMENT WORK

Empower your customers with		
the ability to perform self-		
service. Customers can se-		
curely access job history and		
documents. You'll have confi-		
dence knowing anytime a ser-		
vice document or Smart Form		
is processed by your work-		
force, a PDF copy of the docu-		
ment is automatically saved to		
he customers service location.		

CUSTOMER PORTALS

For more information on AutomatedService please contact us at: sales@ascent-sys.com 800.256.6853

ABC Generator Company	
	Service Site Info:
SCHEDULED MAINTER	
Ve-Inspection Notes: Warranty Exp Date: Type:	Starting and Running System Checks
Libit is duty O'Yes O'He	
Breaker Status Q On OOff OTripped	Mag Pickup Voltage (While Cranking)
enerator Brand:	Mag Pickup Voltage (While Running): Volts Fuel Pressure (While Running):
enerator Spec Humber:	AC Output Voltoge: AB BC CA
enerator Serial Number:	AN NO ON
W Rating- Voltage- Phase-	
ael Type Static Poel Pressure Poel Lvi-	Fluid Leaks (While Running) -
ngina Manufacturar:	Digits Alternator Output: Volts
	Exhaust Characteristics
TS Brands ATS Location NOOOR OUTDOOR	Safety Shutdowns & Pre-Alarms Functional
TS Model Number-	Louver Operation (If AppEcable)
TS Spec Humber:	AC Wiring and Connections
TS Seriel Number: TS Amperage: ATS Voltage:	Ind Bearing
tility Voltage:	Voltage Regulator
ystems Pre-Checks Prior to Running Unit	Engine Monitors
Unit Hourse	Wining & Relays
Coolers Temp: Degrees	Check Ground Connections
Governor Oll Level.	Timors, Clocks, Dolays & Sottings Bulbs & Indicators
	Connections
Coolant Laval:	Amps Under Load: L1 L2 L3
Pressure Test Coolont Systems to PSI Coolant Heater Function	Performed Building Transfer Test O'Yes O'He
Condition of Coolant System Hoses, Cops, & Seals	AC Output Voltoge: AB BC CA AN BN CN
Condition of Fuel Hoses and Fittings:	Post-Inspection Review
Condition of Air Filter:	Maintenance Complete O Major O Minor
Condition of Spork Plugs	Lood Bank Test Complete
Distributor Cap and Rotor	Breaker(s) On
Balt Condition and Tension	Exerciser Set
Governor Linkage	Unit Hours:
Hose Clamp Tension	Checked Out with Customer
Fluid Looks (Not Running): Bothery Type:	
Bottery Voltage: Volts	QTY Item/Parts Used
Bottery Cable & Connections	
Bottery Dated:	
Battery Charger Output Amps Volts	
Condition of Muffler and Exhaust	
Fusl/Water Separator (Drain as Needed)	
Excitor	
Rotor and Stator	
Brushes and Holders Inspect 58p Rings Cleaned 58p Rings O'Yes O'No	
Overall Condition of Units	
ervice Job Number, Work Orden, Completio	n Date, Servicer ID,
OMMENTS:	
Guote Required [] Fluid Sample(s)	

- SmartForms come standard with system.
- Forms provide detailed customer and equipment information.
- Technicians quickly and accurately fill out Smart-Form details on their mobile device.
- SmartForm data is then saved and routed to the customer in a professional format.
- Technicians have the ability to adjust or edit incorrect detail provided by back office.
- Documents are automatically saved to customers service history for easy retrieval by your service personnel.
- Customers can access their SmartForms through our Online Customer "Self Serve" portal.

AutomatedService has been the optimization software developer of choice for best in class service companies for over 30 years. With our service industry domain knowledge, you're investing in the ultimate sales, service, and rental solution. Regardless of whether you work within the industrial sector, residential sector, or a mix of sectors, this is the all-in-one that you have been looking for.

ems, Inc.

www.ascent-sys.com

Ascent Business Systems, Inc.